



UCS -23

EMPLOYMENT  
OPPORTUNITY  
ANNOUNCEMENT  
STATE OF NEW YORK  
UNIFIED COURT SYSTEM

**PLEASE POST**  
ANNOUNCEMENT NO. 1387

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**THERE ARE CURRENTLY FOUR POSITIONS AVAILABLE IN THE DIVISION OF TECHNOLOGY AND COURT RESEARCH IN THE NETWORK/SYSTEM SERIES. THEY WILL BE FILLED IN THE FOLLOWING TITLES AND WILL BE DEPENDENT ON THE QUALIFICATIONS OF THE APPLICANTS SELECTED.**

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**POSITION TITLE:** NETWORK/SYSTEM ENGINEER III **JG: 28**

**BASE SALARY:** \$104,500 + LOCATION PAY \$4,635 (NYC ONLY)

**QUALIFICATIONS:** Bachelor's degree from an accredited college or university and five (5) years of related technical experience in a help desk or technical environment; or An equivalent combination of education and related technical experience in a help desk or technical environment.

**DISTINGUISHING FEATURES OF WORK:** Network/System Engineers III work independently in units within the Division of Technology and Court Research. Network/System Engineers III are responsible for overseeing the work of subordinate personnel and for supervising the installation and configuration of network/system architecture in accordance with current standards. They are responsible for oversight of the planning and delivery of multiple technical systems, technology infrastructure and projects. They work with executive and court managers to ensure that all technology needs are met and to assess the performance of subordinate personnel. They ensure technical support for both users and networks/systems is in accordance with established processes and guidelines. Network/System Engineers III are responsible for providing technical management, project plans and status reports for technical projects and initiatives and performing other related duties.

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**POSITION TITLE:** NETWORK/SYSTEM ENGINEER II **JG: 25**

**BASE SALARY:** \$88,976 + LOCATION PAY \$4,635 (NYC ONLY)

**QUALIFICATIONS:** Bachelor's degree from an accredited college or university and four (4) years of related technical experience in a help desk or technical environment; or An equivalent combination of education and related technical experience in a help desk or technical environment.

**DISTINGUISHING FEATURES OF WORK:** Network/System Engineers II work under supervision in units within the Division of Technology and Court Research. Network/System Engineers II are responsible for overseeing the work of Network/System Engineers I and help desk personnel and for installing and configuring network/system architecture in accordance with current standards. They are responsible for the planning, delivery and monitoring of multiple technical systems, technology infrastructure and projects. They work with court managers to ensure that all technology needs are met and to assess the performance of help desk personnel. They ensure that help desk personnel provide support in accordance with established processes and guidelines. Network/System Engineers II are responsible for evaluating and troubleshooting network servers, telecommunications equipment, courtroom technical equipment, software, hardware and for providing technical management, project plans and status reports for Division of Technology and Court Research projects and initiatives and performing other related duties.

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**POSITION TITLE:** NETWORK/SYSTEM ENGINEER I **JG: 23**

**BASE SALARY:** \$79,805 + LOCATION PAY \$4,635 (NYC ONLY)

**QUALIFICATIONS:** Bachelor's degree from an accredited college or university and three (3) years of related technical experience in a help desk or technical environment; or An equivalent combination of education and related technical experience in a help desk or technical environment.

**DISTINGUISHING FEATURES OF WORK:** Network/System Engineers I work under supervision in units within the Division of Technology and Court Research. Network/System Engineers I are responsible for resolving the most difficult help desk technical issues and providing technical expertise for help desk personnel. They are responsible for installing network architecture under direction from Technical Managers, Network/System Engineers II or Network /System Engineers III. They are responsible for the delivery and monitoring of technology systems and projects. They oversee the work of help desk personnel in order to provide support in accordance

with established processes and guidelines. Network/System Engineers I are responsible for ensuring that the installation of networks/systems, telecommunications equipment, courtroom technical equipment, software and hardware are handled in a timely manner and for providing status reports for projects and initiatives and performing other related duties.

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**POSITION TITLE:** NETWORK/SYSTEM TECHNICIAN III **JG: 21**

**BASE SALARY:** \$71,748 + LOCATION PAY \$4,635 (NYC ONLY)

**QUALIFICATIONS:** Bachelor's degree from an accredited college or university and two (2) years of related technical experience in a help desk or technical environment; or An equivalent combination of education and related technical experience in a help desk or technical environment.

**DISTINGUISHING FEATURES OF WORK:** Network/System Technicians III work under close supervision in the Division of Technology and Court Research performing second-level troubleshooting support and training to end-users and escalating the most complex problems to Network/Systems Engineers I. They act as team leaders and oversee the work of Network/System Technicians I and Network/System Technicians II, receive calls and inquiries regarding complex technical issues, conduct analysis of technical problems, provide support in accordance with established processes and document incidents and remedies. Network/System Technicians III are responsible for the installation of software and hardware and for providing technical support to Division of Technology and Court Research projects and initiatives and perform other related duties.

**ASSIGNMENT:** These positions are dedicated to the NYS Court's Division of Public Safety technology endeavors. These include the Unified Court System's ability to maintain, update and increase the installations of specialized Public Safety infrastructure such as network security cameras, wireless duress technology and radio communications. These positions require some statewide travel and may require off hours support for mission critical issues. These are not remote positions and require in office presence.

The responsibilities below are required of the position:

- Conduct facility surveys for the placement and installation of network security cameras.
- Prepare bid requests (RFQ - Request For Quote) for newly planned camera systems and system enhancements.
- Update network security camera systems due to facility renovations/additions.
- Coordinate repairs of network security cameras that resulted in outages.
- Monitor current network security camera systems and coordinate system upgrades with local facilities and contracted vendors.

These include PC hardware, software and video monitors.

- Coordinate with local courts/facilities concerning radio coverage problems and plan solutions for those issues (i.e. Repeaters)
- Coordinate with all courts throughout the state with respect to FCC licensing requirements.
- Conduct facility surveys with respect to the installation and maintenance of wireless duress systems.
- Coordinate major security equipment purchases and repairs for x-rays, magnetometers, AED devices.
- Coordinate with senior technology staff regarding video data storage, capacity and server standards.
- Provide virtual and field server management, equipment hardware and software updates
- Produce timely video footage requests to senior Public Safety staff.
- Technical knowledge of Axis and Samsung video cameras as well as Ocularis and Qognify software.

The position responsibilities are not limited to the above assignments.

**LOCATION:** Office of Court Administration - Division of Technology & Court Research  
187 Wolf Road, Albany; 125 Jordan Road, Troy or 25 Beaver Street, NY, NY

**CLASSIFICATION:** NON-COMPETITIVE

**GENERAL INFORMATION:** The above statements are intended to describe the general nature and level of work performed by persons assigned to this title. They do not include all job duties performed by employees in the title, and every position does not necessarily require these duties. Although a position is available and situated at a specific location, the appointee may be subject to reassignment to any position in the same title in this promotion unit dependent upon the needs of the Unified Court System. All applications received from this announcement may be used to fill any vacancies in this title that may occur in this court or agency within the next six (6) months. Position(s) available at the present time: 4.

**APPLICATION PROCEDURES:** All interested persons meeting the minimum qualifications are encouraged to submit a UCS-5 Application for Employment form (obtainable from any administrative office in a court building or on the web at [www.nycourts.gov/careers/UCS5.pdf](http://www.nycourts.gov/careers/UCS5.pdf)) and a resume to:

Gail Testo  
Senior Management Analyst  
Office of Court Administration, Division of Technology & Court Research  
125 Jordan Road  
Troy, NY 12180  
[dotapply@nycourts.gov](mailto:dotapply@nycourts.gov)

**APPLICANTS ARE ENCOURAGED TO COMPLETE THE EQUAL EMPLOYMENT OPPORTUNITY DATA COLLECTION FORM.**

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**POSTING DATE:** October 12, 2023

**APPLICATIONS MUST BE POSTMARKED OR RECEIVED BY:** November 9, 2023

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The New York State Unified Court System is an equal opportunity employer, and does not discriminate on the basis of race, color, religion, gender (including pregnancy and gender identity or expression), national origin, political affiliation, sexual orientation, marital status, disability, age, membership in an employee organization, parental status, military service, or other non-merit factor.

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